



Appln. No. 09/847,490
Extension Request dated May 6, 2004
Reply to Office Action of November 6, 2003

Attorney Docket No. 00860/RPM

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant : William EGGERS
Serial No. : 09/847,490
Filed : May 2, 2001
For : SERVICE REQUEST
COMMUNICATION SYSTEM
Art Unit : 2635
Examiner : Brian A. Zimmerman
Confirm. No.: 6266
Customer No.: 01933

PETITION FOR EXTENSION OF TIME

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

Applicant hereby petitions for a three (3) month extension
of time for timely filing of the paper(s) filed concurrently
herewith.

Extended time expires May 6, 2004.

05/10/2004 AOSMAN1 00000031 09847490

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Marilyn Stulte
Marilyn Stulte

In the event that this Paper is
late filed, and the necessary
petition for extension of time
is not filed concurrently
herewith, please consider this
as a Petition for the requisite
extension of time, and to the
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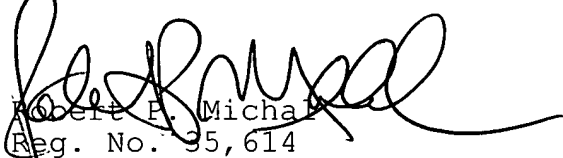
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Technology Center 2600

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A check for \$475.00 is attached to cover the Patent Office fee. If any further fees are required, authorization is given to charge same against Account No. 06-1378.

Respectfully submitted,


Robert P. Michael
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May 6, 2004

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